

POLICY

Rochester Community Schools
Rochester, Michigan 48307

RELATIONS
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PUBLIC COMPLAINTS

The Board of Education recognizes that the educational process can give rise to complaints involving district staff and/or district practices. In such instances, every attempt should be made through full communication and good faith to resolve the problem at the level at which it first occurred. If necessary, the problem may be referred to succeeding levels of the administration until resolution is reached. Unless limited by law, final resolution rests with the Board of Education.

Any person or group shall have the right to present a complaint, or grievance concerning District personnel, educational program, instructional materials, or the operations of the District. Whenever a complaint is made directly to the Board as a whole, or to a Board member as an individual, the hearing of the complaint shall be held in accordance with Regulation 9130, Open Meeting Act, and Family Educational Right to Privacy Act (FERPA).

The Board recognizes appropriate channels of communication to address concerns of the public.

The Board of Education authorizes the Superintendent/designee to develop rules, regulations, procedures or guidelines to establish appropriate channels of communication to address concerns of the public.

Adopted: October 20, 1969
Revised: June 4, 1984, July 8, 1996
Revised: October 18, 2010